



RGVCU

Connection

April 2017

RGVCU is excited about our new credit card!
To better serve you, we now offer Visa Credit Card.

Our new Visa Credit Card comes with the following features and services:

- ***24/7 Cardholder Service:** Call 1-855-256-9671 (toll free U.S.) or 301-287-9904 (International) for balance inquires, payment information, transaction history, statements, request or to dispute a charge.
- ***Online Access:** Real-time credit card information, including transactions, pending activity, payment information, statements, custom e-mail alerts and eStatements (sign up).
- ***No Annual Fee**
- ***Fixed Rates**
- ***Convenience Checks Available**
- ***Balance Transfers Available**
- ***Convenient Billing Cycles**
- ***Interest rates from**
5.90% APR - 18% APR



*Special terms and conditions. Subject to credit approval. **APR** - Annual Percentage Rate

Now offering
TITLE LOANS!



Maximum interest rate of 18% **APR**

Visit our loan department for detailed information.
APR - Annual Percentage Rate

Mailing Address:
1221 Morgan Blvd. - Harlingen, Texas 78550

(956) 423-5792 www.rgvacu.coop
Anatalk (24hr. Account Access)
(956) 412-9630

Business Hours:

1221 Morgan Blvd. & 4321 W. Expwy 83 - Harlingen
345 N. Williams Rd. - San Benito

Lobby:

Monday, Tuesday, Thursday 9:00AM - 5:00PM
Wednesday 10:00AM - 6:00PM
Friday 10:00AM - 5:00PM
Saturday (Morgan Location) 9:00AM - 12:00PM

Drive Thru:

Monday - Friday 7:30AM - 6:00PM
Saturday 8:00AM - 12:00PM

Business Hours:

7449 S. IH 69 - Lyford (FM 498/Parker Road)

Lobby & Drive Thru:

Monday, Tuesday, Thursday 9:00AM - 5:00PM
Wednesday 10:00AM - 6:00PM
Friday 10:00AM - 5:00PM
Saturday - Closed

Closures:

Friday, April 14, 2017 - Good Friday
Monday, May 29, 2017 - Memorial Day
Tuesday, July 4, 2017 - Independence Day



We've got **Spirit Checks** yes we do!
We've got **Spirit Checks** how about you...

Visit any of our locations for more information.

Available to our Grande & Valley Checking account holders.



Cell Phone Protection -
Receive up to \$200 per claim
(\$400 per year) of your cell phone
is broken or stolen.

*Visit BaZing.com for specifications on eligibility.

TruStage™ INSURANCE PRODUCTS

INSURANCE BUILT FOR CREDIT UNION MEMBERS LIKE YOU

Exclusively for credit union members



TruStage insurance products are only available to credit union members. Your membership means competitive rates, helpful guidance without sales pressure and quality products trusted by your credit union. Regardless of your budget, we can help make sure the protection you need makes sense. It's all part of smart planning and caring about the aspirations and achievements of those who matter most.

Call us, we'll help you understand all of your options so you can choose the one that is best for you and your family.

Life and AD&D **1-855-612-7909**
Auto & Home **1-888-380-9287**
Visit us at **TruStage.com**

TruStage products and programs are made available through the companies of the CUNA Mutual Group. They have been providing insurance and financial services designed for credit unions and their members for more than 75 years, serving more than 13 million credit union members.

TruStage™ is the marketing brand for the insurance products. The Auto & Home Insurance Program is made available by CUNA Mutual Insurance Agency, Inc. and underwritten by leading insurance companies. Life and accidental death & dismemberment insurance is sold through CMFG Life Insurance Company.

The insurance offered is not a deposit, and is not federally insured, sold or guaranteed by your credit union.

MC2645AR-0812



Like our RGVCU Facebook Page and stay current on any new loan promotions or community service projects!



Let us help you register for Bill Pay.

With our FREE Bill Pay, you can access your account 24 hours a day, 7 days a week via the internet to:

- *Pay Bills with a click of a button
- *Make multiple payments on a single screen
- *Schedule future or recurring payments



Bill Pay customer service is available 24 hours a day, 7 days a week via telephone or on the Online Message Center.

Spring Into Gardening!
spend your money on supplies
— NOT SURCHARGES —
Find Allpoint ATMs in retailers like
Target®, CVS/pharmacy® & Costco®

ATM / Debit Card Safety

Never write your pin number on your card. Be aware of your surroundings, particularly at night. Refrain from displaying your cash at the ATM or night deposit facility. Count your cash after rolling up your window and locking your doors. If you notice anything suspicious at the ATM, consider using another machine. If you are followed after completing a transaction, go to the nearest public area where people are located. Report all crimes to law enforcement officials immediately.

This Credit Union is federally insured by the National Credit Union Administration.

Notice of Records Availability

Upon written request, a member may review or receive a copy of the most recent version of the following credit union documents:

- Annual Report to Membership
- The non-confidential pages of the latest call report (NCUA Form 5300)
- A summary of the most recent annual audit
- Board policy regarding access to the articles of incorporation, bylaws, rules, guidelines, board policies and thereof; and
- Internal Revenue Service Form 990

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